

# GABRIEL JONES

## I.T. Technician & Tech Enthusiast

If ever a human invention were to be called magic, it would be computers. I've been using, building, fixing, and studying them since I was a little kid, and I'm still amazed that they work at all. I'm seeking a position in the I.T. field that will allow me to share the skills that I've learned, through experience and instruction, to enrich my life and the lives of others.

## CONTACT

478-258-2896  
hiregabrieljones@gmail.com  
www.gtjones.net

## PROFESSIONAL EXPERIENCE

### MIDDLE GEORGIA REGIONAL LIBRARY Computer Systems Technician

Jun 2019 - Present

A rewarding career-starter that constantly challenges me to think critically and creatively, maximize my productivity, teach myself new technologies, communicate effectively with a wide range of audiences, and research solutions to the complex problems that face me. I am the only technician serving 18 branches, hence my work requires a versatile skillset. Every day is an adventure that forces me outside the comfort zone where true growth occurs. I go into more detail about these experiences on my website ([www.gtjones.net/blog/mgrl](http://www.gtjones.net/blog/mgrl)).

### CHICK-FIL-A, INC. Team Member/Trainer

Jun 2016 - Jun 2019

The "pursuit of excellence" is a way of life at Chick-Fil-A. This fast-paced work environment taught me above all how to work under immense pressure, to be an effective trainer and leader, and to communicate effectively with customers, even when they were not happy. I also met some extraordinary mentors through this position, and even earned a scholarship out of it.

### FREELANCE I.T. General Assistance, 3-5 clients

2012 - Present

## TECHNOLOGY SUMMARY

**Languages:** Java, C++, HTML+CSS, Python, PHP, MySQL, R, Git  
**Software:** Office Suite, Adobe Creative Suite, VMWare, Google Cloud Console  
**Hardware:** Cisco+Meraki Cloud, HP Aruba, Fortinet  
**Systems:** Windows 10, Windows Server 2016, Linux/Unix, MacOS, ChromeOS

## EDUCATION

### Information Science & Tech

Bachelor of Arts | [Mercer University](#)  
2015 - 2019

### Computer Science

Minor | [Mercer University](#)  
2015 - 2019

### Business Administration

Minor | [Mercer University](#)  
2015 - 2019

## EXPERTISE

Windows/MacOS/Linux  
Network Administration  
Troubleshooting  
Customer Service

## INTERESTS

Web Design  
Cryptocurrencies  
Graphic Design  
Dance music  
Hiking & travel  
History

## REFERENCES

HETAL VYAS  
I.T. Director  
Middle GA Regional Library  
478-960-0681  
[vyash@bibblib.org](mailto:vyash@bibblib.org)

JENNA HOWARD  
Marketing Specialist  
SPINEN, INC.  
478-719-0474  
[jenna.howard@spinen.com](mailto:jenna.howard@spinen.com)